

Product return information

Please complete this document **before** returning tubes, because we do not accept unauthorized returns, which we need to pass through customs.

With this data here, we can verify if the guarantee applies, and if we need the defective tubes returned, or perhaps, if we can replace without a return.

This form can be sent to the seller, or directly to the JACMUSIC company.

1. Buyer Country:
2. Buyer Name:
3. Seller Name:
4. Date of purchase:
5. Date of defect:
6. Registered for 5Y guarantee, date: (Only needed if standard guarantee was exceeded)
7. Amplifier brand:
8. Amplifier Type, or name:
9. What kind of amplifier is this?

	Head phone
	Pre-Amplifier, Streamer, CD player, etc.
	Phono Amplifier
	Speaker Amplifier
	Integrated Amplifier

Tube Series Nr:	Describe problem precise, and separately for each series number. (There is a metal Tag inside the tube, with series number on it)